PSRI TECHNOLOGIES, LLC

# CAPABILITY BRIEFING

## Corporate Overview

PSRI Technologies, LLC (PSRI Tech) is a professional services company that was established in 2001, specializing in staffing (information technology and administrative – clerical resources), project management, and customer service/in-bound and out-bound call center/help desk support.

## Areas of Expertise

**Staffing:**
- ✓ Administrative/Clerical
- ✓ Help Desk/Customer Service
- ✓ Information Technology
- ✓ Proven recruiting methods
- ✓ Short and long term placements

**Call Center/Helpdesk Support:**
- ✓ Call Center infrastructure planning, installation and configuration
- ✓ Integrated (VoIP)telephone system
- ✓ Full T-1 voice lines
- ✓ Information and referral services
- ✓ Fulfillment center capabilities

**Project Management**
- ✓ PMI ® Certified Project Managers
- ✓ Business Process Analysis
- ✓ Cost Containment
- ✓ On-time project delivery
- ✓ Project Management Best Practices

## Certifications
- ✓ Georgia DBE
- ✓ Indiana MBE/WBE
- ✓ Massachusetts MBE/WBE
- ✓ **Missouri MBE/WBE/DBE**
- ✓ New York MBE/WBE
- ✓ North Carolina DBE
- ✓ SBA 8(a) Graduate
- ✓ Tennessee WBE
- ✓ Virginia SWAM Certified

## Federal Project Partners

U. S Army
U. S. Department of Interior
U. S.  General Service Administration

## Business Size/Class

DBE
EDWOSB
MBE
WBE
Small Disadvantaged

**Cage Code:** 493S5
**DUNS:**  614151285

### NAICS CODES

| | | |
|---|---|---|
| 518210 | 541430 | 541511 |
| 541512 | 541513 | 541519 |
| 541611 | 541612 | 561110 |
| 561320 | 561421 | 561422 |
| | 611420 | |


GSA Schedule
Contract GS-35F-192CA


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hp


DELL PartnerDirect Registered


CISCO SYSTEMS
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